



Dear Robert Ranallo,

Earlier this week, First Energy Solutions (FES) announced that it was exiting a substantial part of its retail electric business. NOPEC met Wednesday with FES Senior Management to discuss those changes and to confirm FES will remain in the governmental aggregation business. The FES/NOPEC contract remains in effect until December 2019, and your community's residents enrolled in NOPEC's electricity aggregation program will continue to receive their electricity generation at a discounted price.

We have received a great number of calls and emails the last few days concerning the impact that FES' business changes may have on our residential and small commercial customers. I want to assure you that there are NO changes to the NOPEC/FES governmental opt-out aggregation program.

Several communities have reported opportunistic power marketers have reached out to our member communities to tell them NOPEC is no longer able to meet their needs, and they can help with the transition. I want to assure you this is not true, and the NOPEC governmental opt-out aggregation is as strong as ever and will continue to serve your community. If a marketer tells you otherwise, please forward their contact information to me directly so NOPEC can personally reach out to them.

You can be assured FES remains as NOPEC's electricity supplier and all of NOPEC's services--and discounted pricing--remain intact. NOPEC continues to be the largest retail energy aggregation in the nation, providing savings to Northeast Ohioans of more than \$200 million to date. Our success is because of you: Our member communities.

Thank you, Chuck



